# Effectiveness of interventions for managing multiple high-burden chronic diseases in older adults: a systematic review and meta-analysis

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# **ABSTRACT**

**INTRODUCTION:** More than half of older adults (age ≥ 65 yr) have 2 or more highburden multimorbidity conditions (i.e., highly prevalent chronic diseases, which are associated with increased health care utilization; these include diabetes [DM], dementia, depression, chronic obstructive pulmonary disease [COPD], cardiovascular disease [CVD], arthritis, and heart failure [HF]), yet most existing interventions for managing chronic disease focus on a single disease or do not respond to the specialized needs of older adults. We conducted a systematic review and meta-analysis to identify effective multimorbidity interventions compared with a control or usual care strategy for older adults.

**METHODS:** We searched bibliometric databases for randomized controlled trials (RCTs) evaluating interventions for managing multiple chronic diseases in any language from 1990 to December 2017. The primary outcome was any outcome spe-

cific to managing multiple chronic diseases as reported by studies. Reviewer pairs independently screened citations and full-text articles, extracted data and assessed risk of bias. We assessed statistical and methodological heterogeneity and performed a meta-analysis of RCTs with similar interventions and components.

**RESULTS:** We included 25 studies (including 15 RCTs and 6 cluster RCTs) (12 579 older adults; mean age 67.3 yr). In patients with [depression + COPD] or [CVD + DM], care-coordination strategies significantly improved depressive symptoms (standardized mean difference -0.41; 95% confidence interval [CI] -0.59 to -0.22;  $l^2 = 0\%$ ) and reduced glycosylated hemoglobin (HbA<sub>1c</sub>) levels (mean difference -0.51; 95% CI -0.90 to -0.11;  $l^2 = 0\%$ ), but not mortality (relative risk [RR] 0.79; 95% CI 0.53 to 1.17;  $l^2 = 0\%$ ). Among secondary outcomes, care-coordination strategies reduced functional impairment

in patients with [arthritis + depression] (between-group difference -0.82; 95% CI -1.17 to -0.47) or [DM + depression] (between-group difference 3.21; 95% CI 1.78 to 4.63); improved cognitive functioning in patients with [DM + depression] (between-group difference 2.44; 95% CI 0.79 to 4.09) or [HF + COPD] (p = 0.006); and increased use of mental health services in those with [DM + (CVD or depression)] (RR 2.57; 95% CI 1.90 to 3.49;  $\beta = 0\%$ ).

INTERPRETATION: Subgroup analyses showed that older adults with diabetes and either depression or cardiovascular disease, or with coexistence of chronic obstructive pulmonary disease and heart failure, can benefit from carecoordination strategies with or without education to lower HbA<sub>1c</sub>, reduce depressive symptoms, improve health-related functional status, and increase the use of mental health services. **Protocol registration:** PROSPERO-CRD42014014489

y the year 2050, 2 billion people worldwide will be aged 60 years and older.<sup>1,2</sup> In Canada, older adults (age ≥ 65 yr) represent the fastest-growing proportion of the population — by 2036, they will make up 25% of the population and consume 62% of the health care budget.<sup>2</sup> These projections, coupled with a rise in global life expectancies, will lead to an increased number of people who will develop high-burden chronic diseases

(i.e., highly prevalent and associated with premature death and increased health care utilization).<sup>3</sup> The burden of chronic disease is a global phenomenon, with more than half of older adults living with multimorbidity<sup>4</sup> (co-existence of 2 or more chronic diseases).<sup>5</sup> These trends are similar in Canada (42.6%),<sup>6,7</sup> the United States (62.5%)<sup>8</sup> and the United Kingdom (46.5% to 64.1%).<sup>9</sup> Moreover, older adults with multimorbidity have greater health care

needs, are at higher risk for adverse health outcomes and are admitted to hospital more frequently, 10 yet only 55% receive appropriate care. 7.8 In response, different interventions for managing chronic disease have been created (i.e., those that facilitate ongoing, proactive and preventive support for optimal management of disease). These strategies have potential to improve care for older adults, 11,12 but are not usually developed for older adults nor sustainable, and focus only on a single disease. 8,13,14

We know very little about the potential impact of interventions for managing multiple chronic diseases, and no existing systematic review focuses exclusively on older adults. To address these gaps, we conducted a systematic review and meta-analysis to identify effective multimorbidity interventions (those that integrate the care of 2 or more high-burden chronic diseases) compared with a control or usual care strategy in older adults (age  $\geq$  65 yr), and to determine which components of these interventions optimize their impact.

# **Methods**

Our systematic review protocol has been published<sup>15</sup> and is registered with PROSPERO (the international prospective register of systematic reviews): registration no. CRD42014014489. We applied the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA)<sup>16</sup> quality and publication standards.

# **Data sources and searches**

An experienced information specialist executed our search strategy (Appendix 1, available at www.cmaj.ca/lookup/suppl/doi:10.1503/cmaj.171391/-/DC1) and a second information specialist appraised it using the Peer Review of Electronic Search Strategies (PRESS) checklist. We searched MEDLINE, Embase, CINAHL, AgeLine and the Cochrane Library for studies in any language from 1990 to December 2017. This date restriction was applied because few multimorbidity studies were published before 1990. We applied a validated, age-specific search filter to focus our studies on older adults (age  $\geq$  65 yr). We searched the grey literature using the Canadian Agency for Drugs and Technologies in Health Grey Matters tool and scanned the reference lists of included studies to identify additional articles.

# **Study selection**

Reviewer pairs were calibrated to ensure screening reliability. This exercise was repeated until there was at least 80% agreement, after which reviewer pairs selected the remainder of potentially relevant articles independently. The same procedure was used for selecting full-text articles. Disagreements at both levels were resolved through discussion.

Our eligibility criteria were informed by the PICO (patient, problem or population; intervention; comparison, control or comparator; and outcome) criteria.<sup>21</sup> We included adults aged 65 years or older with multimorbidity (2 or more high-burden chronic conditions) as suggested by national and international public health agencies.<sup>22,23</sup> We also considered adults older and younger than 60 years as long as the mean age of the study population was ≥ 65 years. Interventions for managing chronic conditions had to be deliberately created to address multimorbidity,<sup>5</sup> whereby all study

participants had to have the same chronic disease dyad or triad combination (e.g., diabetes [DM] + depression). We distinguished these from comorbidity cases that involved interventions that targeted people with the same index disease (e.g., DM) but could have different combinations of other diseases (i.e., some had chronic obstructive pulmonary disease [COPD] as a comorbidity; others had heart failure [HF], osteoporosis, and so on),<sup>24</sup> but overall the study population varied in terms of the combination of chronic diseases they had. Interventions for managing chronic disease could be complex (multiple components or targets), facilitate ongoing and proactive support for optimal disease management, and include quality improvement components.<sup>25,26</sup> The comparator could be any control or usual care strategy.

The primary outcome could be any patient-relevant chronic disease management outcome as reported by studies (e.g., glycemic control as part of DM care). Secondary outcomes included quality of life, functional status (cognitive, physical, social, psychological functioning), treatment adherence, harms, satisfaction, health services utilization (e.g., hospital admission, emergency department visits) and costs. We included randomized controlled trials (RCTs), quasi-experimental trials, and mixedmethods studies that included an RCT.

# Data extraction and quality assessment

Data were abstracted in duplicate using a standardized, pilottested form on study characteristics, PICO follow-up and risk of bias. Outcomes were classified using the Cochrane Consumers and Communication group taxonomy<sup>27,28</sup> (Appendix 2, available at www.cmaj.ca/lookup/suppl/doi:10.1503/cmaj.171391/-/DC1). Two reviewers independently assessed risk of bias using the Cochrane Risk of Bias tool,<sup>29</sup> Mixed Methods Appraisal Tool,<sup>30</sup> and GRADEPro (overall quality of evidence across our meta-analyses).<sup>31</sup> Conflicts regarding all assessments were resolved through team discussion.

# **Deconstruction of interventions**

To determine which component or combination of components contributed to outcomes, each strategy for managing chronic disease was deconstructed by reviewer pairs using content analysis. This involved extracting the description of the intervention for managing chronic disease from each article, identifying individual components and assigning a code to each (e.g., education, case management), drawing on the Effective Practice and Organisation of Care (EPOC) taxonomy of quality improvement strategies. This process led to the iterative development of a codebook of intervention components (Appendix 3, available at www.cmaj.ca/lookup/suppl/doi:10.1503/cmaj.171391/-/DC1).

# Data synthesis and analysis

We summarized descriptively studies according to study and patient characteristics and assessed the effects of interventions for managing chronic disease across different outcomes. We explored the potential sources of statistical, methodological and clinical heterogeneity, and considered performing a meta-analysis for studies with the same outcome and similar combination of intervention components (e.g., education plus case management). We defined high-statistical heterogeneity as  $I^2 \ge 75\%$ . We used a

random-effects model, given the expected high heterogeneity among complex interventions. For continuous outcomes, mean differences or standardized mean differences were used as effect measures, and relative risk (RR) with their confidence intervals (CIs) were used for binary outcomes. Planned subgroup analyses were used to investigate outcomes by disease cluster, type of intervention, and similar disease component combinations. All analyses were conducted using the R statistical package.

# **Ethics approval**

Because this was a systematic review and meta-analysis of published studies, no ethics approval was required.

# **Results**

Figure 1 shows the flow of article selection. We screened 53 465 abstracts and identified 1878 potentially relevant full-text articles. Of these, 25 studies and 3 companion reports were included in the systematic review (Appendix 4, available at www.cmaj.ca/lookup/suppl/doi:10.1503/cmaj.171391/-/DC1), representing 12 579 older adults (mean age 67.3 yr, range 61–86 yr; 55% women). Besigns were RCTs (n=15), cluster RCTs (n=6), mixed-methods (n=3) and uncontrolled (n=1) studies published between 2003 and 2018 in the US (n=11), Australia (n=7), Europe (n=6) and Canada (n=1). Follow-up ranged from 2 to 52 weeks (mean 26.3 wk). The most common chronic conditions occurring in disease clusters were DM (n=13), depression (n=10), HF (n=7) and COPD (n=7). The most frequently occurring disease dyads were [DM + depression (n=4)<sup>44,49,60</sup> or cardiovascular disease (CVD) (n=4)<sup>40,49,53,56</sup>] and [HF+COPD (n=3)<sup>46,52,57</sup>].

The types of interventions for managing chronic diseases are described in Appendix 3. Most studies were classified as care coordination (n=10) or information and health technology (n=7). Deconstruction of these interventions showed 9 components, of which the most frequently occurring were education targeting patients, providers or both (88%); disease management (52%); and self-management (48%). Interventions were delivered in primary care (n=8), at home (n=7), in outpatient clinics (n=5), hospitals (n=3), and nursing homes (n=2).

The risk of bias assessment for the 21 included RCTs are shown in Appendix 5 (available at www.cmaj.ca/lookup/suppl/doi:10.1503/cmaj.171391/-/DC1). Most studies had low risk of bias for random-sequence generation (86%), blinding of outcome assessors (62%), incomplete or selective reporting of outcomes (88%) and other biases (86%); and unclear risk of bias for allocation sequence (48%) and blinding of patients or personnel (48%). Two studies (10%) had high risk of bias for blinding of participants and personnel.

All primary and secondary outcomes data are available in Appendices 6–12 (at www.cmaj.ca/lookup/suppl/doi:10.1503/cmaj.171391/-/DC1).

# **Primary outcomes**

# Depression

Of 14 studies investigating depression, 6 studies evaluating carecoordination interventions (n=3314) $^{33,45,47,48,55,60}$  and 2 studies of cognitive-behavioural interventions<sup>43,44</sup> (n = 400) significantly reduced depressive symptoms in patients with [depression + another disease (COPD,<sup>33,44</sup> arthritis,<sup>55</sup> dementia<sup>43,47</sup> or DM<sup>44,60</sup>)]; and for patients with [DM + CVD]<sup>48</sup> (p value range < 0.001 to 0.021). The other studies did not report effect sizes. A subgroup of 2 trials (n = 448)<sup>33,48</sup> of case management + self-management + education that were pooled in a meta-analysis showed significantly improved depressive symptoms in patients with [depression + COPD] or [CVD + DM] (standardized mean difference –0.41; 95% CI –0.59 to –0.22; p = 0%) (Figure 2A, Table 1).

### Glycosylated hemoglobin

Three pooled studies (n=2222)<sup>48,50,60</sup> evaluating care coordination with education did not reduce glycosylated hemoglobin (HbA<sub>1c</sub>) levels in patients with [DM + another disease (mean difference –0.27; 95% CI –0.66 to 0.13;  $I^2=50.12\%$ )]. A subgroup of these (n=421; 2 RCTs)<sup>48,50</sup> consisting of case management + self-management in addition to education significantly reduced HbA<sub>1c</sub> levels (mean difference –0.51; 95% CI –0.90 to –0.11;  $I^2=0\%$ ) (Figure 2B, Table 1).

### Systolic blood pressure

Meta-analysis of 2 RCTs (n = 365)<sup>48,58</sup> evaluating a strategy of education + self-management showed no difference between groups

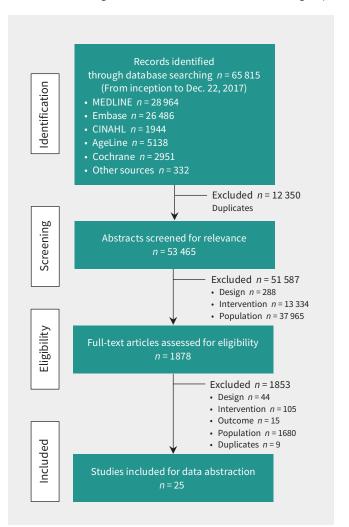
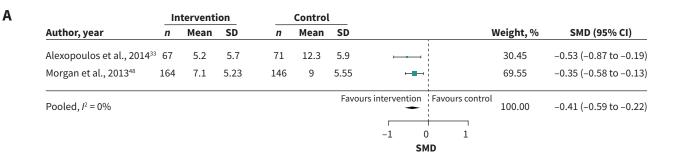


Figure 1: Flow of article selection for the systematic review.



В		In	terventi	ion		Contro	ι				
	Author, year	n	Mean	SD	n	Mean	SD	,		Weight, %	MD (95% CI)
	Morgan et al., 2013 <sup>48</sup>	89	6.9	1.25	67	7.4	1.5	-		78.9	-0.50 (-0.94 to -0.06)
	Noel et al., 2004 <sup>50</sup>	23	7.3	1.47	28	7.83	1.65	-		21.1	-0.53 (-1.39 to -0.33)
	Pooled, <i>I</i> <sup>2</sup> = 0%						F	avours intervention	Favours control	100.00	-0.51 (-0.90 to -0.11)
							-2	2.5	)	2.5	
								M	D		

	Intervention			Control							
Author, year	n	МС	SE	n	МС	SE				Weight, %	DMC (95% CI)
Williams et al., 2012 <sup>58</sup>	39	-6.9	3.52	41	-3	2.76		-	<u></u>	21.33	-3.90 (-12.67 to 4.87)
Morgan et al., 2013 <sup>48</sup>	161	-1.8	1.72	112	-2.3	1.57		Н		78.67	0.50 (-4.06 to 5.06)
Pooled, <i>I</i> <sup>2</sup> = 0%						Fav	ours interv	ention	Favours cont	rol 100.00	-0.44 (-4.49 to 3.61)
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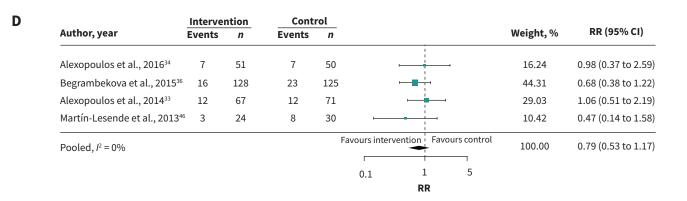


Figure 2: Meta-analysis of primary outcomes. (A) Depression: Care-coordination interventions with the exact intervention components of education (ED) + case management (CM) + self-management (SM) in patients with diabetes (DM) + depression (DEP), cardiovascular disease (CVD) or heart failure (HF) or chronic obstructive pulmonary disease (COPD) + DEP. (B) Glycosylated hemoglobin (HbA<sub>1</sub>,:): Care-coordination interventions with ED + CM as shared components in patients with DM + (CVD, COPD or DEP). (C) Systolic blood pressure: interventions with ED + SM as shared components in patients with DM + (chronic kidney disease or CVD). (D) Mortality: Care-coordination interventions with at least ED as the shared component in patients with COPD + (DEP or HF) or DEP + HF. Note: CI = confidence interval, DMC = difference in mean change, MC = mean change, MD = mean difference, RR = relative risk, SD = standard deviation, SE = standard error, SMD = standardized mean difference.

for reducing systolic blood pressure in patients with [DM + CVD or chronic kidney disease] (difference in mean change -0.44; 95% CI -4.49 to 3.61;  $l^2 = 0\%$ ) (Figure 2C, Table 1).

### Mortality

Meta-analysis of 4 RCTs of care-coordination interventions with education as at least 1 component (n = 550)<sup>33,36,38,46</sup> showed decreased mortality across trials in patients with [COPD + (depression or HF)] or [HF + depression], but it did not reach significance (relative risk [RR] 0.79; 95% CI 0.53 to 1.17;  $l^2 = 0\%$ ) (Figure 2D, Table 1).

## **Secondary outcomes**

### Quality of life

Care-coordination strategies reduced functional impairment among patients with [arthritis + depression] (between-group difference -0.82; 95% CI -1.17 to -0.47)<sup>45</sup> or [DM + depression] (between-group difference 3.21; 95% CI 1.78 to 4.63).<sup>60</sup> In 3 studies (n = 1913) targeting patients with at least DM, care coordination significantly improved cognitive functioning (between-group difference 2.44; 95% CI 0.79 to 4.09),<sup>60</sup> and a self-management strategy reduced DM-related emotional stress (effect size 1.06)<sup>49</sup> in depressed patients. A telemedicine strategy improved cognition in patients with [HF + COPD] (p = 0.006).<sup>50</sup> Telemedicine did not improve health status among 2 studies of patients with [DM + HF].<sup>39,40</sup> Another study that added an integrated nursing and rehabilitation program at home to telemedicine (n = 112)<sup>52</sup> significantly improved quality of life in patients with [HF +

COPD] (p < 0.001), as did a care-coordination strategy involving case management administered by nurses (n = 1001)<sup>45</sup> for [depression + arthritis] (p = 0.005); no effect estimates reported. Two care-coordination strategies significantly reduced dyspnea-related disability in patients with [depression + COPD] (p = 0.044)<sup>33</sup> or [DM + depression] (p = 0.022),<sup>60</sup> as did home-based telemonitoring in patients with [COPD + HF] (p = 0.0015);<sup>38</sup> no effect estimates reported.

### Antidepressant use

Two preplanned subgroup analyses of the Integrated Model for Patient Care and Clinical Trials (IMPACT) trial<sup>45,60</sup> evaluating a carecoordination intervention with the components of care pathways, disease management and education found that patients with [depression + (arthritis or DM)] were significantly more likely to take antidepressants or partake in psychotherapy than in usual care  $(66\% \text{ v.} 52\%, p < 0.001,^{45} 82\% \text{ v.} 61\%, p < 0.001,^{60} \text{ respectively}).$ 

### Mental health service use

Meta-analysis of 2 RCTs (n = 688)<sup>48,60</sup> showed increased use of mental health services with care-coordination interventions that included at least education + care pathways, compared with controls among patients with [DM + (CVD or depression)] (RR 2.57; 95% CI 1.90 to 3.49;  $I^2 = 0\%$ ) (Figure 3; Table 1).

### Physical activity

Four studies investigated physical activity in patients with [DM + another disease]. 35,48,56,60 In particular, a collaborative-care strategy

Table 1: Summary of pooled results											
Outcome Comparison		Intervention No. of element(s) RCTs (no. shared by RCTs patients		Disease clusters (no. of RCTs)	Pooled effect size (95% CI)	l²*,%	GRADE†				
Primary outcomes: chronic disease management											
Depression	Care coordination; ED v. usual care or control	ED + CM + SM	2 (448)	COPD + DEP (1) DM + CVD (1)	SMD -0.41 (-0.59 to -0.22)‡	0	⊕⊕⊕O Moderate				
HbA <sub>1c</sub>	Care coordination; ED v. usual care	ED	3 (500)	DM + CVD (1) DM + COPD + HF (1) DM + DEP (1)	MD -0.27 (-0.66 to 0.13)	50	⊕⊕OO Low				
		ED + CM	2 (207)	DM + CVD (1) DM + COPD + HF (1)	MD -0.51 (-0.90 to -0.11)‡	0	⊕⊕⊕O Moderate				
Systolic blood pressure	ED; SM v. usual care	ED + SM	2 (354)	DM + CKD (1) DM + CVD (1)	DMC -0.44 (-4.49 to 3.61)	0	⊕○○○ Very low				
Mortality	Care coordination; ED; IHT v. usual care	ED	4 (550)	COPD + DEP (2) COPD + HF (1) HF + DEP (1)	RR 0.79 (0.53 to 1.17)	0	⊕⊕⊕O Moderate				
Secondary outcomes											
Use of mental health services	Care coordination; ED v. control	ED + CP	2 (688)	DM + CVD DM + DEP	RR 2.57 (1.90 to 3.49)‡	0	⊕⊕⊕O Moderate				

Note: CI = confidence interval, CKD = chronic kidney disease, CM = case management, COPD = chronic obstructive pulmonary disease, CP = care pathways, CVD = cardiovascular disease, DEP = depression, DM = diabetes, DMC = difference in mean change, ED = education, HbA<sub>1c</sub> = glycosylated hemoglobin, HF = heart failure, IHT = information health technology, MD = mean difference, RCT = randomized controlled trial, RR = relative risk, SM = self-management, SMD = standardized mean difference.

\*Statistical heterogeneity as defined by the # statistic.<sup>29</sup>

‡Statistically significant.

<sup>†</sup>GRADE was assessed using GRADEPro.<sup>31</sup>

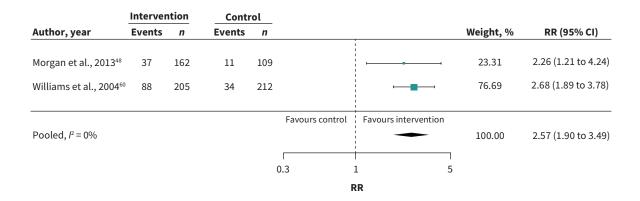


Figure 3: Meta-analysis of secondary outcomes. Use of mental health services: Interventions with education plus care pathways as shared components in patients with diabetes + (cardiovascular disease or depression). Note: CI = confidence interval, RR = relative risk.

led by nurses (n = 317) significantly increased the number of patients who exercised 30 minutes per day compared with controls (60% v. 29%; p < 0.001)<sup>48</sup> as did patients who received care coordination (between-group difference 0.50; 95% CI 0.12 to 0.89; p = 0.001).<sup>50</sup>

### Health care utilization

In 3 studies investigating hospital admissions (n = 465), <sup>39,46,50</sup> home telemonitoring (n = 58) targeting patients with [HF + COPD] reduced the risk for at least 1 all-cause hospital admission compared with controls (RR 0.66; 95% CI 0.44 to 0.99; p = 0.033). <sup>46</sup>

### Cost

In 2 studies investigating costs, neither found a difference between groups with telemedicine in patients with [COPD + DM + HF] (58% v. 47%; p > 0.05),<sup>50</sup> and with care coordination in patients with [DM + depression];<sup>60</sup> no effect estimates reported.

# Interpretation

Overall, our findings showed that care-coordination interventions (i.e., changes in how, when and where health care is organized and delivered, and who delivers health care<sup>27</sup>) appear to have the greatest potential for improving primary and secondary outcomes in older adults with multimorbidity. More specifically, our subgroup analyses showed that first, the intervention combination of case management + education + self-management significantly reduced depressive symptoms in older adults with [depression + COPD] or [DM + CVD], and reduced HbA<sub>1c</sub> levels in those with [DM + another disease]. Second, care-coordination or telemedicine interventions that included at least education as a component significantly reduced dyspnea-related disability and improved cognitive functioning in patients with [DM + depression] or [COPD + HF]. Third, the intervention combination of care pathways and education significantly increased use of mental health services in those with [DM + (depression or CVD)].

These findings support those of previous studies that collaborative care is a promising approach for managing chronic disease, 62 particularly for improving outcomes in patients who are

depressed and have other co-existing chronic conditions.  $^{4,46,63}$  Of note, 92% of our meta-analyses included older adults with at least depression as part of the disease cluster, highlighting that depression is prevalent among co-existing conditions, in our study most often occurring in combination with DM. We therefore suggest that older adults with [depression + DM] can benefit from care-coordination strategies with or without education (targeting patients and providers) to lower HbA<sub>1c</sub>, reduce depressive symptoms and increase the use of mental health services.

We contributed to the current limited knowledge on which interventions are effective for older adults with multimorbidity. A Cochrane review investigated health service or patient-oriented interventions in patients of any age with multimorbidity and found mixed results,64 but suggested that strategies targeting specific risk factors or focusing on difficulties with daily functioning may be more effective.64 Our review builds on this work in several respects. We included a larger number of articles (n = 25)and older adults (n = 12579) and identified interventions that were designed for specific combinations of chronic diseases (rather than for an index disease with co-existing conditions). We deconstructed interventions to help identify which studies were the most appropriate to pool in a meta-analysis and performed targeted searches for each chronic disease (embedded within our overall search strategy) to capture a broader perspective of multimorbidity. As such, we included a wider spectrum of disease clusters, intervention types, outcomes and settings, thereby making our systematic review among the most comprehensive of those investigating multimorbidity, and the only one targeting older adults specifically.

Our study highlights the paucity of interventions specifically created to address multimorbidity in older adults, particularly for chronic diseases that most frequently occur in clusters (DM, depression, HF, CVD and COPD). In particular, depression in DM is common, and because each can be a risk factor for the other, self-care and medication adherence are often substantial obstacles to improving outcomes. <sup>66</sup> Future studies should investigate the potential impact of interventions that consider commonly occurring disease dyads: [DM + depression], [DM + CVD], [COPD +

HF]. Stepped-care models of care (i.e., care that is adjusted in stages) have potential to effectively treat common disease dyads such as depression in DM,<sup>51,67,68</sup> but require further evidence of effectiveness on patient-relevant outcomes for their routine use.

The lack of optimized strategies for managing multimorbidity (and common disease dyads) is also an indication that clinical practice guidelines that focus on the clinical assessment and management of multimorbidity are lacking. The UK National Institute for Health and Care Excellence (NICE) guideline is one of the first to tackle this.<sup>69</sup> In Canada, despite having good-quality guidelines, most focus on a single disease, and therefore have limited relevance and applicability to multimorbidity management.<sup>70</sup> Second, multimorbidity management can be confusing for patients and overwhelming for providers because of the heterogeneous nature of multimorbidity<sup>71</sup> disease and treatment interactions and possible conflicts,<sup>72,73</sup> and the difficulty of attributing symptoms to conditions.<sup>71</sup> Therefore, optimized multimorbidity management requires a better understanding of health priorities both from the patient and provider perspectives.

We conducted a realist review alongside our systematic review (to understand the underlying mechanisms of our findings), which confirmed this. When mitigating the complexities of multimorbidity management, patients tend to focus on reducing their undesired symptoms and preserving their quality of life, while providers focus on the conditions that most threaten a patient's morbidity and mortality.74 As such, interventions need to consider not only the clinical aspects of care, but patients' health priorities and goals, as well as their social and emotional vulnerabilities. Lastly, the mean follow-up period of our included studies was relatively short (mean 26.3 wk), which highlights an important gap in the literature — complex interventions are not designed for sustained use. This is consistent with our recent scoping review, which found that very few studies focus on the sustainability of implemented interventions. 75 If interventions don't have sustainability capacity, they are less likely to achieve desired outcomes and can even be harmful, and contribute to research waste. 76 Future management interventions for multiple chronic diseases should be sustainable to optimize their impact, be designed and implemented to meet the specialized needs of older adults, and ensure a good balance between clinical and patient priorities.

### Limitations

Our study had some limitations. As with any systematic review, it is possible that we may not have captured all potentially relevant articles, particularly as we had a very large yield at both levels of screening. However, we conducted 5 (title or abstract) and 2 (full-text) calibration exercises with 6 reviewer pairs to attain our screening reliability goal. Additionally, an experienced information specialist developed our search strategy and another validated it using the PRESS checklist. This approach increases the overall quality of the evidentiary base of systematic reviews by enhancing the comprehensiveness of database searches and reducing the potential for errors. Second, 6 RCTs had missing data on certain outcomes that precluded meta-analyses;

2 authors provided missing data. Third, few studies defined multimorbidity, and fourth, studies ranged widely in the outcomes they considered and how they measured them. As such, there was potential for their misclassification. However, we used established Cochrane classification systems<sup>25,26,62</sup> and pilottested all our systematic review tools at all stages of screening and abstraction, to optimize reliability. These processes also helped us to elucidate clinically relevant messages from high-quality trials. Lastly, we acknowledge that mid-aged adults also have a high prevalence of multimorbidity, but we focused on older adults because they represent a relatively unstudied population, and given their projected population growth, they urgently need our attention to optimize their care.

### Conclusion

Care-coordination interventions with one or a combination of case management, care pathways, self-management and education appear to have the greatest potential for impact. In particular, older adults with [DM + (depression or CVD)] or [COPD + HF] can benefit from care-coordination or telemedicine strategies with or without education to lower HbA<sub>1c</sub>, reduce depressive symptoms, improve health-related functional status and increase the use of mental health services.

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