

Appendix 1 (as supplied by the authors): Health system helplines, social services and take home naloxone (THN) resources

Provinces and Territories	Helpline for non-emergent health problems	Social services helpline- Toll free	Availability of free Take-Home Naloxone (THN) kits for opioid overdose and patient training
<p>List of Supervised Injection Sites Canada:</p> <p>https://www.canada.ca/en/health-canada/services/substance-use/supervised-consumption-sites/status-application.html</p>			
Alberta	Health link 811	211 311	-Free THN kits available in many pharmacies -Participating pharmacist must be trained -A pharmacist conducts patient assessment and education
British Columbia	Health Link BC 811 or 711 TTY	211 311 604-875-6431 604-875-0885 TTY	-Free THN available restricted to very few pharmacies and treatment centers -Pharmacists are trained -Patient training by dispensing pharmacist is mandatory
Manitoba	Health Links Info-santé 1-888-315-9257 Toll free 204-788-8200 Winnipeg	211 311 877-311-4974 204-986-4974 TTY	-Free THN available in street connection and very few pharmacies -All pharmacists are trained -Pharmacists assess and train all patients on the use of naloxone
New Brunswick	Tele-care Tele-soins 811 1-866-213-7920 TTY	211	-Free THN not available -Insufficient information on pharmacist and patient training

Newfoundland and Labrador	Health Line 811 1-888-709-2929 1-888-709-3555 TTY	Insufficient information	-Free THN available in naloxone distribution sites -Patients and pharmacists receive training
Nova Scotia	Health line 811 711 TTY	211 311 1-855-466-4994 Toll free	-Free THN available -Pharmacists and patients receive training
Ontario	Telehealth Ontario 1-866-797-0000 1-866-797-0007 TTY	211 311	-Free THN available -Pharmacists and patients receive training
Prince Edward Island	Telehealth 811 711 TTY	211 311	-Free THN not available -No systematic training for pharmacists -Patients are trained
Quebec	Info-sante or health information line 811	211 311	-Free THN available -Pharmacist and patient training information insufficient
Saskatchewan	Health line 811	211 306-777-7000	- Free THN available - Pharmacists and patients receive training
Nunavut	Nunavut Kamatsiaqkut Help line: 1-800-265-3333	211	- Free THN available - Pharmacists and patients receive training

Yukon	Yukon Health line 811	211	<ul style="list-style-type: none"> - Free THN available - Pharmacists and patients receive training
Northwest Territories	Telecare NWT 1-800-265-3333 1-888-255-8211 TTY	Insufficient information	<ul style="list-style-type: none"> - Only intranasal naloxone is available through THN program - Pharmacists and patients receive training